



**GOVERNMENT OF KARNATAKA  
DEPARTMENT OF SERICULTURE**

**INVITING QUOTATION FOR FIXING COMPREHENSIVE ANNUAL  
MAINTENANCE OF WIRELESS SYSTEM,**

Website: <https://www.karunadu.gov.in/sericulture/index.aspx>

**Reference: DOS/MIS/WIRELESS/AMC/07:2011-12**

- Last date and time for receipt of quotation : 21-01-2013 by 2.00pm
- Time and Date of opening of quotation : 21-01-2013 by 4.30pm
- Pre-bid Meeting Date : 17-01-2013 by 3.00pm
- Place of opening of quotation : Directorate of Sericulture  
5<sup>th</sup> floor, M.S.Bldg,  
Bangalore-1

**Address for communication**

DEPARTMENT OF SERICULTURE  
M.S.BUILDING, 5<sup>TH</sup> FLOOR,  
DR.AMBEDKAR VEEDHI  
BANGALORE- 560001

PHONE: 22252611, Fax No.: 22353881

E-mail: [karseri@yahoo.co.in](mailto:karseri@yahoo.co.in),

Website: <https://www.karunadu.gov.in/sericulture/index.aspx>

**GOVERNMENT OF KARNATAKA  
DEPARTMENT OF SERICULTURE**

No.: DOS/MIS/WIRELESS/AMC/07:2011-12

Office of the Commissioner  
of Sericultural Development.  
& Director of Sericulture  
Bangalore. Dt. 03-01-2013  
[Tel:080-22252611](tel:080-22252611)  
Fax:080-22353881

Quotation for Annual Maintenance of Wireless System

Website: <https://www.karunadu.gov.in/sericulture/index.espx>

**Sub: Quotations for fixing of Comprehensive Annual  
maintenance for Wireless System.**

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1. On behalf of Commissioner for Sericulture Development and Director of Sericulture, Bangalore, **Quotations** are invited for fixing of Comprehensive Annual maintenance rate for Wireless System of Kenwood make. For equipment details see annexure-I,IA,IB,IC
2. The Earnest Money deposit is 2% for the Comprehensive Annual maintenance charges quoted for Wireless System.
3. The full Quotation terms and conditions and all related annexure can be downloaded from the web address given above. The same may also be obtained from this office during working hours on all working days by paying Rs.500/- (Rs 475 +Rs 25 VAT) being the cost of Quotation Format. The receipt in original should be enclosed along with quotation. Those who download the terms and conditions and Quotation Format should enclose a Demand Draft drawn in favour of the Commissioner of Seri.Development and Director of Sericulture payable at Bangalore for Rs.500/- along with quotation without fail. Quotation without Application receipt and Demand Draft will be rejected.
4. No quotation will be accepted by way of electronic media. The sealed cover containing the quotation and other related documents should be dropped into the **quotation box** placed in this office on 21-01-2013 before 2.00pm.
5. The **Firm** or Persons having capacity of carrying out such maintenance are eligible for quoting the rates. Hence they shall indicate or enclose support documents for past two years experience or performance performed in any Government/Reputed concerns, which shall be the criteria for the evaluation of the rates and its acceptance.

**6. Schedule of Events**

- (a) Last date and time for receipt of quotation : 21-01-2013, 2.00pm  
(b) Time and Date of opening of tender : 21-01-2013, 4.30pm  
(c) Pre bid meeting date : 17-01-2013 , 3.00pm

NB: Subsequent working day in case the date happens to be a holiday due to unforeseen events.

d) Venue : Room No.516,  
Directorate of Sericulture  
5<sup>th</sup> floor, M.S.Bldg.,  
Bangalore -560 001

(e) Place of opening of quotation : Room No.516,  
Directorate of Sericulture  
5<sup>th</sup> floor, M.S.Bldg.,  
Bangalore- 560001

**7. Download of Terms and Conditions of Quotations** documents can be downloaded from the website <https://www.karunadu.gov.in/sericulture/index.aspx>

**8. Validity of Quotation Period – The validity of the rate will be for a period of 12 (Twelve) months from the date of agreement entered into between the Commissioner for Sericulture Development and Director of Sericulture herein after called Accepting authority and the Annual Maintenance Service Providers of Wireless System, herein after called CONTRACTOR**

**Note: a.** Quotations must remain valid for 90 days after the last date for submission of quotations which may be extendable with mutual agreement up to a period of further 30 days. Thereafter the quotation will be treated as closed automatically.

**b.** Quotations valid for a shorter period will be rejected as non-responsive.

## **9. GENERAL TERMS AND CONDITIONS**

1. The Quotations should be submitted only if all the Terms and Conditions of this Quotation notification once agreed, which includes the Description and Specifications of the Items mentioned therein **Annexure - I,IA,IB,IC**

a. The Quotation may be submitted in a sealed cover superscribed as **Quotations for Annual Maintenance of Wireless System. The terms and conditions along with Rate format may be obtained from this office on working days between 10.30am to 5.00pm from 7-01-2013 to 18-01-2013.**

b. Any quotation received after the due date and time as mentioned above will be rejected.

c. Only the terms and conditions specified in this quotation shall be binding and no other terms and conditions if any specified by the quotationer shall be binding on the Employer.

**10. THE QUOTATION SHALL CONTAIN DOCUMENTS LISTED HERE UNDER:**

1. Earnest Money Deposit may be drawn in favor of Commissioner for Sericulture Development and Director of Sericulture, Bangalore payable at Bangalore Metropolitan Area.
2. Latest Sales Tax Clearance Certificate as prescribed by the concerned issuing authorities as shown in Annexure-II
3. Annual Turnover Statement for 2010-11 & 2011-12 years certified either by Commercial Tax officer or Chartered Accountant as per **Annexure - II**
4. "Undertaking by the quotationer on Rs.100.00 stamp paper duly notarized stating that the quotationer was not disqualified by any Government Department / Agencies in the past under any Act and Rules.
5. Declaration form from the quotationer in the format enclosed in **Annexure-IV.**
6. The details as indicated in **Annexure - I,IA,IB,IC** for each of the equipment, rates must be quoted against the item Code in INR, per item, for the specified equipment as per **Annexure - Va.**
7. The rate quoted per unit should be inclusive of all maintenance charges and all taxes applicable, etc.,

8. The rate quoted in column 4 of Annexure V (a) will be the criteria for price evaluation.
9. The quotationer must, sign **Annexure Va**. The name of the person should be indicated in Block Letters (Capital) with date and the official seal of the firm or the company.

#### **11. OTHER GENERAL CONDITIONS**

1. Pre-bid meeting for the participants in this bid will be held as fixed in the notification and any clarification / doubts or otherwise as the case may be, shall be got cleared and thereafter, there will be no further consultation whatsoever between the purchaser and the bidder for any clarification / doubts or otherwise clarification given till this stage will be final and no further clarification, etc., will be given after the pre-bid meeting.
  
2. The quotationer shall agree to the following
  - a) Attending & Rectification of all defects & problems pertaining to Wireless System within stipulated period of time (problems need to be attended within an hour of lodging the complaints).
  
  - b) Immediate Repair or Replacement of defective parts with genuine parts of equivalent or higher specifications. A standby arrangement is mandatory in this case. This should be done in consultation with the accepting authority.
  
  - c) Services to all offices of Commissioner for Sericulture Development and Director of Sericulture throughout state/place where wireless system is installed.
  
  - d) Every correction, if any, in the quotation document shall be attested by the quotationer, failing which the quotation will be rejected.
  
3. The quotation document must be signed only by the proprietor, if it is a proprietary concern. If it is a partnership firm, a person duly authorized on behalf the partners should sign the quotation. Attested copy of the partnership deed and authorization letter for signing of the quotation documents, with necessary seal and signature should be submitted.

4. It may be noted that incomplete quotation in any other form will be rejected out rightly. Care must be taken to fill the form (Annexure-V (a) and details must be provided as asked for. The decision of Commissioner for Sericulture Development and Director of Sericulture, Bangalore either to accept or reject any or all the quotations shall be final.
5. The maintenance service shall be carried between 10-00AM to 5.30PM on all working days of the Department of Sericulture where the systems are placed.
6. The Officers of the Department of Sericulture will call up contractor over phone/ if necessary through letter for attending maintenance. The contractor should attend to the necessary maintenance within 48 hours from the receipt of such telephonic request.
7. The contractor should perform preventive maintenance during the Annual Maintenance Contract period once in 60 (sixty) days and a monthly checking and servicing of the Wireless System. If necessary certificate can be obtained from the concerned offices. Preventive maintenance covers rigorous and exhaustive services. The Contractor should maintain a Log book and it should be attested by the concerned officer executing the maintenance work. The Log book extract should be submitted during quarterly claims
8. Annual Maintenance Contract include all components of Wireless System, however Annual Maintenance Contract does not include any consumables. The replacement of defective parts with the spares should be carried out within 48 hours after defect/fault is noticed. In case of failure of replacement of the defective parts or rectifying the major problems, stand by arrangements should be made.
9. Within 48 hours standby systems including peripherals of equivalent configuration should be provided free of charges by the contractor. The contractor should obtain necessary permission from the officers

concerned before taking out any defective machines/parts of machines from the place of installation.

10. Irrespective of the usage hours of the system the acceptable level of maintenance shall be 98% calculated day wise at the end of each quarter commencing from the date of agreement. Appropriate deduction based on delay in repairs on prorated basis shall be effected in the maintenance charges payable to the contractor in the case of delay. The Commissioner for Sericulture Development and Director of sericulture shall pay each quarterly charge as admissible to the contractor after the completion of the each quarter and after satisfactory maintenance during the quarterly period.
11. The Commissioner for Sericulture Development and Director of sericulture is at his liberty to discontinue maintenance contract of the systems with a month advance notice.
12. The contractor has the liberty to reply to such notice as deemed fit as issued in accordance with Sl.No.2 above. Such matters of disputes arising should be referred to a mutually agreed arbitrator consisting of a group of officers. The decision so arrived in the arbitration shall be binding on both the parties of the contract. However, in case the contractor does not satisfy with the decision of the arbitration, may appeal within a reasonable time to the Commissioner for Sericulture Development and Director of Sericulture whose decision is final in respect of matters decided by the arbitrators.

**12. Earnest money deposit:**

- a. The Earnest Money Deposit of unsuccessful quotationers will be returned within reasonable time
- b. The Earnest Money Deposit of the successful quotationer will be discharged when the quotationer has signed the agreement and after furnishing of required security deposit.

**13. Validity of the rates quoted:**

- a. There should not be any upward revision of the rates for the contractor during the period of validity of the contract.
- b. The period of validity of contracted rate may be extended up to 3(three) months after the validity period at the discretion of

the Commissioner for Sericulture Development and Director of sericulture.

**14. Opening and Scrutiny of quotations:**

- a. If quotations not accompanied by the following items will be rejected, i.e.,
  - i. The EMD as prescribed at clause 7(1) of this document.
  - ii. Certificate of tax identification no. (TIN) and VAT (Value Added Tax).
- b. The rates of qualified quotationers will be opened by the Scrutinizing Committee in the presence of quotationer or his authorized representative on the notified date.
- c. The quotations will be rejected due to delay in submission of documents sought for if any, necessary required.

**15. Award of Quotation.**

Notification for carrying annual maintenance will be issued by Commissioner for Sericulture Development and Director of sericulture after scrutiny and finalization of annual maintenance rates and after technical capacity of the contractor is found to be satisfactory.

**16. Security deposit and contract**

1. The empanelled Contractor should execute a Contract Agreement on Karnataka Government Non- judicial Stamp Paper in duplicate of the face value of Rs.100.00 (Rupees One Hundred Only – cost to be borne by the Quotationer) as provided by Article 5 of the schedule of Karnataka Stamp Act. A copy of the contract agreement will be given to the Quotationer. The Specimen form of agreement will be available with the Commissioner for Sericulture Development and Director of Sericulture.
2. The contractor shall be required to pay Security deposit of Rs. One lakh in the form of irrevocable Bank Guarantee in favour of the Commissioner for Sericultural Development and Director of Sericulture, Bangalore 560001, payable at Bangalore, by any of the Nationalized banks
3. The agreement along with the specified **“Security Deposit”** should be submitted within **seven days** from the date of receipt of the intimation of the Acceptance of Offer.



4. Agreement not accompanied by Security Deposit or any partial agreement deleting certain clauses / items, will not be accepted, and will be deemed as non-submission of agreement and violation of the Quotation Condition. The Earnest Money Deposit of such quotationer will be forfeited to Government and such quotation will be rejected and the company will be blacklisted. The firm/company will also be liable for all damages caused including the liabilities to pay any difference between the prices accepted by the firm/company and those ultimately paid for the maintenance of items from other contractors by the Commissioner for Sericultural Development and Director of Sericulture, Bangalore. Such damages shall be assessed by a committee which will be appointed by the Commissioner for Sericultural Development and Director of Sericulture and whose report shall be final on the issue. In case of any violation of natural justice, an appeal shall lie with the Commissioner for Sericultural Development and Director of Sericulture, Bangalore whose decision will be final in this matter.
5. The original agreement shall be with the CSD/DOS. The quotationer shall collect the signed copy of the agreement on his own. The CSD/DOS will not be responsible for the loss of the copy not collected by the successful quotationer.
6. Violation of any of the Clauses of the Agreement shall also be deemed as violation of Terms and Conditions of this quotation.
7. The Contractor is permitted to claim back the Security Deposit on completion of the contract period or after executing all the maintenances satisfactorily, whichever is later. The refund of the Security Deposit shall be subject to satisfactory performance of the contract as per the terms and conditions of the contract. The Security Deposit not claimed within three years from the date of expiry of the contract shall be forfeited to Government without notice.

**17. Maintenance Procedures**

The maintenance shall be affected by the successful quotationer as per the guidelines issued and to be issued time and again by the employer during the contract period.

**18. PENALTIES FOR NON-COMPLIANCES, NON-PERFORMANCE or VIOLATIONS:**

- i. In case of delay in services the contractor will be liable to pay penalties depending upon the number of days

delayed. This penalty will be up to a maximum of 5% of the value of AMC. The quantum of penalty will be decided by the Quotation Accepting Authority.

- ii. In respect of services not provided within 48 hours from the date of receipt of the order / request the contractor will be liable for penalty up to 5% of the value of AMC.
- iii. Apart from the above, the Commissioner for Sericulture Development and Director of Sericulture reserves the right to impose the following penalties on the contractor.
  - a. Forfeiture of Bank Guarantee furnished by the contractor at the time of signing agreement.
  - b. Black listing of the firm.
- iv. In the event of failure of the quotationer to execute the order within the specified period, the order shall be treated as cancelled and such quotationer shall be blacklisted.
- v. If any information provided by the quotationer is found to be factually false or misleading such tender will summarily be rejected, any time during the validity period of the quotation and quotationer will be liable for penalties as applicable.

**19. Legal terms and Compliances:**

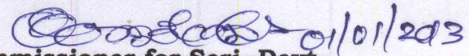
- a. The successful quotationer after issuance of rate contract order by the Department of Sericulture should execute an agreement covering all the terms and conditions on a judicial stamp paper (purchased in the quotationers name) of Rs.100/- or as per the existing procedure at his cost within 7 days from the date of acceptance. No successful bidder shall execute supply orders without execution of the agreement.
- b. The decision of the rate Accepting Authority (The Commissioner for Sericulture Development & Director of Sericulture) shall be final and binding, in respect of any dispute arising out of implementation of this quotation.
- c. For any legal remedies, the courts at Bangalore shall only have the jurisdiction.

**20. Rights Reserved.**

a. The decision of the rate Accepting Authority (The Commissioner for Sericultural Development & Director of Sericulture) shall be final in considering or rejecting of any equipment.

b. The Department of Sericulture reserves the right to accept or reject tenders even after opening of bid without assigning any reasons whatsoever and does not bind it to accept the lowest quotation.

01	ANTENNA BATTERY CHARGER BATTERY ADAPTER
02	BASE STATION POWER SUPPLY ANTENNA CABLES

  
**For Commissioner for Seri. Devt.  
and Director of Sericulture**

## ANNEXURE – I

### HEAD OFFICE BANGALORE

Sl. No.	Particulars	Qty.	EMD Amount (Rs.)	Security deposit (Rs)
01	HAND SETS/WALKIE TALKIE ANTENNA BATTERY CHARGER BATTERY ADOPTER	14		
02	BASE STATION POWER SUPPLY ANTENNA CABLES ANTENNA MAST SOLAR PANEL MICROPHONE FOR BASE	12		
03	REPEATER STATION DUPLEXOR POWER SUPPLY CABLE ANTENNA SOLAR PANEL ANTENNA MAST REPEATER LINK CIRCUITS	1		
04	MOBILE/VEHICLE STATIONS CABLE FOR MOBILE STATIONS MICROPHONE ANTENNA ANTENNA MOUNTING STRUCTURES	13		

## ANNEXURE – IA

### DDS OFFICE MAGADI

Sl. No.	Particulars	Qty.	EMD Amount (Rs.)	Security deposit (Rs)
01	HAND SETS/WALKIE TALKIE ANTENNA BATTERY CHARGER BATTERY ADOPTER	34		
02	BASE STATION POWER SUPPLY ANTENNA CABLES ANTENNA MAST SOLAR PANEL MICROPHONE FOR BASE	4		

## ANNEXURE – IB

### DDS OFFICE KUNIGAL

Sl. No.	Particulars	Qty.	EMD Amount (Rs.)	Security deposit (Rs)
01	HAND SETS/WALKIE TALKIE ANTENNA BATTERY CHARGER BATTERY ADOPTER	65		
02	BASE STATION POWER SUPPLY ANTENNA CABLES ANTENNA MAST SOLAR PANEL MICROPHONE FOR BASE	1		

## ANNEXURE – IC

### JDS OFFICE KUNIGAL

Sl. No.	Particulars	Qty.	EMD Amount (Rs.)	Security deposit (Rs)
01	HANDSETS/WALKIE TALKIE ANTENNA BATTERY CHARGER BATTERY ADOPTER	21		
02	BASE STATION POWER SUPPLY ANTENNA CABLES ANTENNA MAST SOLAR PANEL MICROPHONE FOR BASE	11		
03	REPEATER STATION DUPLEXOR POWER SUPPLY CABLE ANTENNA SOLAR PANEL ANTENNA MAST REPEATER LINK CIRCUITS	3		
04	MOBILE/VEHICLE STATIONS CABLE FOR MOBILE STATIONS MICROPHONE ANTENNA ANTENNA MOUNTING STRUCTURES	1		

**ANNEXURE - II**  
**SALES TAX CLEARANCE CERTIFICATE**

This is to certify that M/s.....who is a registered dealer under VAT Act with regard .....  
.....having VAT TIN NO.....&  
CST TIN NO..... has filed Sales Tax return for the year 2010-11 & 2011-12 and no dues are outstanding till date.

Signature & Seal  
Of the Commercial Tax Authority.

**Note:** If the concerned authorities do not issue in such form as prescribed above, any other form of their own form will be accepted.

**ANNEXURE - III**  
**Annual Turnover Statement**

The annual turnover of M/s. \_\_\_\_\_  
for the past two years are given below and certified that the statement is true  
and correct.

Sl.No.	Year	Turnover in Lakhs (Rs.)
1	2010-11	
2	2011-12	
	TOTAL	Rs. _____ lakhs

Date:

Seal

Signature of Commercial Tax Officer or Chartered  
Accountant  
(Name in Capital)



**ANNEXURE -IV**  
**Quotation for Annual Maintenance of wireless system**  
**- Format of Undertaking**

To Be Furnished By The quotationer For Having Accepted the Terms & Conditions Of The  
quotation Document.

To

The Commissioner for Sericultural Devt.,  
and Director of Sericulture  
M.S. Building, Bangalore – 560 001.

Sir,

In accordance with the terms and conditions of quotation document for annual Maintenance of **wireless system for** The Year 2012-13, I/We company/firm have gone through all the terms & conditions and hereby agrees to accept and undertake to abide the same.

Date

Place

Signature

( )

Name in Capital Letters  
Seal of the Firm/Company

**ANNEXURE - V**  
**QUOTATION OFFER LETTER**

Affix the Photograph  
of the person  
signing the  
document attested  
by a Gazetted  
Officer/Notary

To,  
The Commissioner for Sericultural Devt.,  
& Director of Sericulture,  
5<sup>th</sup> Floor, MS Building,  
Dr.Ambedkar Veedhi  
Bangalore – 560 001  
Karnataka State

Sir,

Having examined the quotation documents in connection with the **Annual Maintenance of wireless system of** your department for 2012-13 called by you, I / We, the undersigned offer to take up **Maintenance of wireless system** in conformity with the terms and conditions of the quotation at the rates quoted in the Annexure if the contract is awarded in my / our favour.

I / We understand that the quotation offered shall be valid for one year **from** the date of opening of the quotations.

I / We undertake if our quotation is accepted, I / We will enter into contract **for Annual Maintenance of wireless system in** accordance with the delivery schedule.

I / We agree to abide by this tender for the period one year from the date of agreement.

I / We undertake to deposit Security Deposit amount in accordance with the terms and conditions of the quotation if our offer is accepted.

Date :	Signature :
Place :	Name in Capital
Phone No :                      Fax No.:	Capacity * :
Name and Address & Phone No.                      Off.:	Seal of the firm :
of the person signing the tender]	Residential :
Phone	Phone :
from:	

- P. S:**
1. the rate shall be indicated in the format attached and rates not in the format will be rejected.
  2. Please indicate the designation and enclose the authority of the person signing the document.

**N.B.** Strike out whichever is not applicable.

**Annexure – V (a)  
Format for quotation**

<b>Sl. No.</b>	<b>Name and the Address</b>	<b>Equipment name</b>	<b>Rate for Annual Maintenance</b>
<b>(1)</b>	<b>(2)</b>	<b>(3)</b>	<b>(4)</b>
<b>1</b>			
<b>2</b>			
<b>3</b>			
<b>etc</b>			

**Signature of the Authorized Signatory**

**Firm :**

**Note: Rate shall be quoted for items of equipment as indicated in Annexure-I  
IA,IB,IC item wise.**